

MINUTES of the meeting of the **HEALTH AND WELLBEING BOARD** held at 1.00 pm on 11 June 2015 at Reigate Town Hall, Castlefield Road, Reigate, RH2 0SH.

These minutes are subject to confirmation by the Committee at its meeting on Thursday, 10 September 2015.

Elected Members:

- * Mrs Helyn Clack (Co-Chairman)
- * Dr Liz Lawn (Co-Chairman)
- Dr Andy Brooks
- Councillor John Kingsbury
- Mrs Clare Curran
- * Dr Elango Vijaykumar
- * Dr David Eyre-Brook
- Julie Fisher
- Dr Claire Fuller
- * Dr Andy Whitfield
- * District Councillor James Friend
- * Mr Mel Few
- * Peter Gordon
- Chief Constable Lynne Owens
- * Helen Atkinson
- John Jory
- * Dave Sargeant

Substitute Members:

Nicola Airey, Surrey Heath CCG
Tom Kealey, Reigate & Banstead Borough Council

In attendance

Ralph McCormack, NHS England

115/15 APOLOGIES FOR ABSENCE [Item 1]

Apologies were received from Andy Brooks, Clare Curran, Julie Fisher, John Jory, John Kingsbury and Lynne Owens. Nicola Airey attended as a substitute for Andy Brooks, and Tom Kealey attended as a substitute for John Jory.

116/15 MINUTES OF PREVIOUS MEETING: 12 MARCH 2015 [Item 2]

The Minutes were agreed as an accurate record of the meeting.

117/15 DECLARATIONS OF INTEREST [Item 3]

There were no declarations of interest.

118/15 QUESTIONS AND PETITIONS [Item 4]

There were no questions or petitions.

a MEMBERS' QUESTIONS [Item 4a]

There were no Members' questions.

b PUBLIC QUESTIONS [Item 4b]

There were no public questions.

c PETITIONS [Item 4c]

There were no petitions.

119/15 BOARD BUSINESS [Item 5]**Surrey County Council Internal Audit Report**

The Board considered the report from the audit of the Health & Wellbeing Board carried out by the County Council's Internal Audit Team. It was noted that the focus of the audit was on the processes of the Council, in order to ensure that the statutory responsibilities in relation to the Board were being met. A question was asked about which key stakeholders were consulted as part of the audit, and it was noted that this was limited to a small number of County Council Members and officers.

Following on from the audit, it was felt timely for the Board to review its Terms of Reference, and it was agreed that Board members should submit any comments to Democratic Services. The comments would then be collated and brought back to the Board for consideration at a future meeting.

Members of the public present were invited to ask questions about the Terms of Reference, and the following issues were raised for further consideration:

- The fact that elected Members were excepted from the requirement to name substitutes could impact particularly on Borough and District Council representation on the Board.

- There was currently no charity/faith sector representation on the Board.

RESOLVED: That Board members submit any comments on the current Terms of Reference to Democratic Services at Surrey County Council, and that these be taken into account (along with the issues raised above) when the Terms of Reference are reviewed at a future meeting of the Board.

Action by: All

120/15 FORWARD WORK PROGRAMME [Item 6]

It was agreed that the informal meeting scheduled for 2 July 2015 should be cancelled, as several Board members would be unavailable.

The Forward Work Plan was agreed.

121/15 IMPROVING CHILDREN AND YOUNG PEOPLE'S HEALTH AND WELLBEING [Item 7]

Witnesses:

Harriet Derrett-Smith, Public Health Principal
Darren Willetts, Strategy & Policy Development Manager, Surrey County Council

Key points raised during the discussion:

- A Child Sexual Exploitation Strategy had been developed, along with a Safeguarding Strategy and Action Plan, and these would be shared with the Board. Protection against on-line abuse was a key area of concern, and was being addressed by the Safeguarding Action Plan.
- The action plan for improving children's health and wellbeing was developed before the recent Ofsted report on Surrey Children's Services. The Improvement Board was now chaired by Peter Martin, Deputy Leader of the County Council, and the action plan would need to evolve to address the issues raised by the Ofsted inspection. However, it was noted that this was a report on areas which were being worked on in partnership, and the scope was therefore much wider than the issues looked at by Ofsted.
- A new action plan for the current year had been developed, which included timescales for implementation, and this would be brought to the Board at its meeting in September 2015.
- It was felt that the information in the section of the priority status update about the difference being made for children, young people and families did not provide any detail about how many people were actually benefitting. It was agreed that consideration would be given to how that could be included in future, although it was noted that the detail was in the Joint Strategic Needs Assessment.

- The Board recognised the tremendous achievement of NHS England and providers in increasing the number of Health Visitors.

Further information to be provided:

Copies of the Child Sexual Exploitation Strategy and Safeguarding Strategy and Action Plan to be circulated to the Board.

Action by: Helen Atkinson

122/15 EMOTIONAL WELLBEING AND MENTAL HEALTH: EVERYBODY'S BUSINESS [Item 8]

Witnesses:

Andy Erskine, Director of Mental Health and Social Care, Surrey & Borders Clinical Commissioning Group

Amy Mcleod, Mental Health Tactical Lead, Surrey Police

Diane Woods, Associate Director, Mental Health and Learning Disability Commissioning

Key points raised during the discussion:

- Diane Woods introduced the report and highlighted some of the key successes of the Strategy. The Board received a presentation which focused on the 'Crisis Care' pressure points of Accident & Emergency (A&E) attendance and Police custody, as well as current projects and initiatives in the following areas: crisis and contingency planning; safe havens; and the Surrey Police Contact Centre Pilot.
- It was noted that the pilot scheme for embedding mental health practitioners in the Call Centre to provide advice to those taking the calls had been very successful, and the scheme would be extended from two to seven evenings a week.
- The aim was to have a Crisis Cafe in each Clinical Commissioning Group area as a minimum, and each area had a joint planning group to oversee the roll-out. Suitable locations and premises were currently being sought. The Board would be kept informed of progress, and Boroughs and Districts would be engaged as they had a key role in identifying suitable premises. There was also a communications work stream to investigate how best to publicise the service.
- In response to a query about the number of hours spent by patients with mental health problems in A&E, it was noted that data had not previously been available to this level of detail. However, from April 2015 records were being kept about the time patients arrived in A&E and when they received treatment/mental health input, so monitoring information would be available in future.

- People attending a crisis cafe from outside Surrey would receive support, but the service wasn't being promoted outside the County.
- Questions were invited from members of the public present, and comments were received that the co-design approach to the Aldershot Crisis Cafe should be consistent throughout the roll-out, and that there needed to be effective communication across the County about where people should go in the event of a crisis.

RESOLVED: That the Board receives a further update report on delivery of the 'promoting emotional wellbeing and mental health' priority action plan at its meeting in December 2015.

123/15 IMPROVING OLDER ADULTS HEALTH AND WELLBEING [Item 9]

Witnesses:

Jean Boddy, Area Director for Farnham & Surrey Heath
Karen Thorburn, NW Surrey CCG

Key points raised during the discussion:

- In introducing the update, the Area Director reflected that it was an appropriate time to review the Action Plan as it was no longer felt to fully address the needs and desires of older people. This was because the Surrey Dementia strategy had now run its course, and the role of Ageing Well was not reflected in the current Plan.
- The Board felt that a refresh of the Plan would provide an opportunity to learn from the successes achieved so far and to develop meaningful metrics to measure the impact in future. There was a clear opportunity for the Borough and District Councils to contribute to the process and to use their services to deliver the objectives of the Plan.
- It was felt that the objective should be to reflect community needs, rather than simply apply a County-wide approach.
- It was noted that the aim would be to develop the metrics over the next couple of months and report back to the Board in September 2015. It was recognised that a huge amount of effort had gone into achieving the successful outcomes so far, and thanks were expressed to those involved.
- Questions were sought from the public members of the public present, and support for the process was expressed. It was also commented that Woking Borough Council had an excellent Ageing Well Strategy.

RESOLVED:

- (a) That the Board receives a further update report on the Older Adults' health & Wellbeing Action plan, including the proposed revised metrics, at

its meeting in September 2015.

- (b) That the principle of a Dementia Strategy Toolkit, as recommended by the Surrey Dementia Partnership Board, to secure a baseline best practice approach to delivering dementia care and continued progress on the action plan for older people, be endorsed.

Action by: Jean Boddy

124/15 PUBLIC ENGAGEMENT SESSION [Item 10]

No additional questions were asked under this item.

Meeting ended at: 2.40pm

Chairman